OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT

The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.

REGIONAL AND STATEWIDE TRAINING REGARDING CSA

Annual Report to the General Assembly, December 2021
In accordance with the 2021 Appropriation Act Chapter 552 Item 292 (B)(6)

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community-based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS annually develops and implements a robust training plan. In light of the ongoing COVID-19 pandemic, implementation of the FY2021 training plan saw the movement of all planned in-person training events to virtual delivery platforms. In most instances, this required significant reconceptualization and redesign of curriculum and instructional strategies.

Noteworthy this year was the series of three evidence-based practices readiness events for local child-serving teams, coordinated by OCS and with faculty from the National Implementation Research Network (NIRN), these events were planned and supported with both staff and financial resources by agencies from three cabinet secretariats (OCS, DBHDS, DSS, DMAS, DJJ, and DOE). This unique collaborative approach is reflective of the true spirit of the Children's Services Act. Seven hundred local participants from all child serving agencies and other partners gathered virtually in local/regional teams to build knowledge and local readiness to support the Commonwealth's efforts to improve outcomes for children and families through the use of effective interventions.

In accordance with the FY2021 training plan, the following activities were implemented:

- Thirty-eight (38) regional and stakeholder training sessions were provided to 3,678 (non-unique) participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report. The planned bi-ennial statewide High Fidelity Wraparound Conference was cancelled and could not be rescheduled.
- Seventeen (17) on-line training courses were offered through the Virginia Learning Center and the Praed Foundation CANS (Child and Adolescent Needs and Strengths) training site, with a total enrollment of 5,307 (non-unique) participants.
- The annual CSA Conference attracted almost 1,000 individuals. The virtual delivery provided at no-cost to participants represented a significant growth in number of attendees over prior in-person annual Conferences. Evaluations indicated advantages of virtual delivery (e.g., lower cost of attendance allowing greater participation, reduction in need for travel) along with disadvantages (e.g., lack of tradition in-person networking opportunities and fewer breakout sessions).
- On-line "OCS Help Desk" was maintained with approximately 600 individual requests answered. A significant number of unlogged responses were provided to localities concerning adaptations to the COVD-19 pandemic, including changes to Family Assessment and Planning Team (FAPT) and Community Policy and Management Team (CPMT) meetings.

Funds Expended for Regional and Statewide Training*

Annual Conference and CSA Coordinator Pre-Conference	$ 42,184
On-line Training/Certification: Uniform Assessment Instrument	$ 27,000
Evidence Based Practices Readiness Training for Local Teams	$ 22,280
Diversity, Equity, and Inclusion Training for OCS Staff	$ 15,000
E-learning Course Development	$ 1,748
Go-to-Meeting / Go-To-Webinar Subscription	$ 1,200
TOTAL*	**$109,412**

Funds include those allocated explicitly in the Appropriation Act
(as well as additional funds from the CSA administrative budget).

Training for CSA Local, Regional, and Stakeholder Constituent Groups
Fiscal Year 2021

(Participant evaluations of select training sessions are available for review at the Office of Children's Services)

Live (Virtual) Courses			
TOPIC (Trainer)	**PARTICIPANT GROUP**	**DATE(S)**	**NUMBER OF PARTICIPANTS**
2020 New CSA Coordinator Academy	New CSA Coordinators	7/10; 7/17; 7/31/2020	20
High Fidelity Wraparound Overview (Anna Antell)	Arlington County CSA Stakeholders	7/16/2020	24
CSA and Foster Care (Scott Reiner)	VACo Human Services Committee	10/16/2020	20
CSA Coordinator Pre-Conference	CSA Coordinators	10/23/2020	75
9th Annual CSA Conference	All CSA Stakeholders	10/29 – 10/30/2020	960
CSA Continuous Quality Improvement (Zandra Relaford)	Charles City County CSA Team	11/16/2020	6
High Fidelity Wraparound: Introduction (Anna Antell)	ICC Providers	12/1; 12/3; 12/8; 12/10; 12/16/2020	33
CSA Update (Scott Reiner)	VCOPPA Annual Critical Issues Symposium	12/2/2020	77
HFW Refresher Training (Anna Antell)	Existing HFW Practitioners	Self-paced	198
CANS and Service Planning (Anna Antell and Carol Wilson)	Norfolk Area CSA	1/26/2021	70
HFW Supervisor Training (Anna Antell)	HFW Supervisors	2/2; 2/4/2021	26
CSA Continuous Quality Improvement (Zandra Relaford)	Gloucester CSA Team	3/2/2021	12
HFW Overview (Anna Antell)	Northumberland County CSA	3/3/2021	17
HFW Overview (Anna Antell)	Franklin County CSA	3/9/2021	19
CSA Diversity, Excellence and Inclusion Efforts (Zandra Relaford)	Northern Virginia CSA Symposium	3/10/2021	420

Live (Virtual) Courses			
TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA Strategic Planning (Zandra Relaford)	Charles City County CSA Team	3/15/2021	11
HFW Family Support Partner Training (Anna Antell)	HFW Family Support Partners	3/16; 3/18; 3/23; 3/30/2021	29
CANS and Service Planning (Anna Antell and Carol Wilson)	Loudoun Area CSA	3/17/2021	81
CANS and Service Planning (Anna Antell and Carol Wilson)	Central Virginia (Rural) CSA	3/30/2021	65
HFW Overview (Anna Antell)	Dinwiddie County CSA	4/18/2021	19
CANS and Service Planning (Anna Antell and Carol Wilson)	Virginia Beach / Eastern Shore CSA	4/30/2021	86
EBP Readiness Workshop – Session A (NIRN)	Local Child Serving Teams	5/4; 5/17/2021	200
New CSA Coordinator Academy	New CSA Coordinators and Others	5/7/21; 7 dates	25
CANS 101 (Carol Wilson)	DSS Regional Consultants	5/12/2021	90
Documentation: Internal Control and Process Improvement (Stephanie Bacote)	Hopewell CSA	5/12/2021	17
Remote Audit Process (Annette Larkin)	Surry County CSA	5/19/2021	14
EBP Readiness Workshop – Session B (NIRN)	Local Child Serving Teams	5/19; 5/27/2021	148
CANS and Service Planning (Anna Antell and Carol Wilson)	Henry–Martinsville CSA	5/19/2021	87
CANS and Service Planning (Anna Antell and Carol Wilson)	Richmond City CSA	5/26/2021	58
High Fidelity Wraparound: Introduction (Virtual) (Anna Antell)	ICC Providers	6/1; 6/3; 6/8; 6/10; 6/17	36
HFW Overview (Anna Antell)	Staunton/Waynesboro/Augusta	6/8/2021	8
J&DR Pre–Bench Orientation (Scott Reiner)	New J&DR Judges	6/8/2021	12
OCS Special Education Webinar (Scott Reiner)	Statewide Audience	6/9/2021	166
Family Engagement Training (Anna Antell)	Suffolk/Franklin/Isle of Wright CSA Teams	6/10/2021	15
CANS and Service Planning (Anna Antell and Carol Wilson)	Arlington/Manassas CSA	6/11/2021	48
EBP Readiness Workshop – Session C (NIRN)	Local Child Serving Teams	6/14; 6/28/2021	151
Individualized Service Planning (Anna Antell)	Eastern Region DSS and CSA	6/16/2021	102
OCS Family First Implementation Webinar (Scott Reiner)	Statewide Audience	6/16/2021	233
		Total	3,678

On-Line Courses			
TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA for New LDSS Staff – Module 1	New LDSS Staff and Other Interested Parties	Continuous	156
CSA for New LDSS Staff – Module 2	New LDSS Staff and Other Interested Parties	Continuous	132
CSA for New LDSS Staff – Module 3	New LDSS Staff and Other Interested Parties	Continuous	129
CSA for New LDSS Staff – Module 4	New LDSS Staff and Other Interested Parties	Continuous	127
CSA for New LDSS Staff – Module 5	New LDSS Staff and Other Interested Parties	Continuous	124
Special Education Wraparound Funding Under the CSA	All CSA Stakeholders	Continuous	29
CSA Continuous Quality Improvement	All CSA Stakeholders	Continuous	15
Can CSA Pay? (Standalone Course)	All CSA Stakeholders	Continuous	52
CPMT Training – Module 1 (The Big Picture)	CPMT Members and Other Interested Parties	Continuous	42
CPMT Training – Module 2 (CPMT/FAPT Roles and Responsibilities)	CPMT Members and Other Interested Parties	Continuous	61
CPMT Training – Module 3 (Funding and Eligibility)	CPMT Members and Other Interested Parties	Continuous	38
CPMT Training – Module 4 (Can CSA Pay?)	CPMT Members and Other Interested Parties	Continuous	40
CPMT Training – Module 5 (Utilization Review)	CPMT Members and Other Interested Parties	Continuous	17
CPMT Training – Module 6 (Audit)	CPMT Members and Other Interested Parties	Continuous	17
CSA Fiscal Overview	CSA Finance Staff and Other Interested Parties	Continuous	21
CSA Parental Agreements	All CSA Stakeholders	Continuous	7
CANS Certification/Recertification Training	All Local CSA Case Managers	Continuous	4,300
		Total	5,307